

FAU College of Medicine Support Center

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This issue may be caused by security permissions. Here is how you can edit permissions:

- Click the Apple menu
- Click System Preferences
- Click Security & Privacy
- Click the Privacy tab
- Click Screen Recording (Left options menu)
- Click the lock icon to make changes (you will need to enter your admin password)
- Click the checkbox next to the apps that you are having problems with (e.g., Zoom, Teams, etc).



- Before the changes can take place, you need to restart the app, a notification window will ask you to do that also. Restart it and try again.

Tags

Apple

mac

PowerPoint

Share

Zoom